



## Veterinary Referral Form

Please complete and return to us as soon as possible.

Owner Details	
Name	
Address	
Postcode	
Tel No	
Email	

Animal Details					
Name		Sex	M/F	Insured	Y/N
Breed		D.O.B.		Insurance Co.	
Colour		Vaccination Expiry		Policy No	

Veterinary Practice - Your vet must complete this section.	
Referring Vet	
Practice	
Address	
Tel/Fax No	

Summary of the dog's injury/condition, areas of caution, any comments
<b>Dogs' current medication if applicable.</b>
In your opinion, is the dog being referred, in a suitable state of health to undergo (please tick)
<input type="checkbox"/> Hydrotherapy <input type="checkbox"/> Physiotherapy <input type="checkbox"/> Hydrotherapy and Physiotherapy
Signature.....Date.....

PETRA CLARKE

Level 3 Qualified Small Animal Hydrotherapist (Hawksmoor)

NATACHAMANN/HOLLIE CHALLENGER

MSc Vet Phys ACPAT(A) Chartered Physiotherapist MCSP



[toplinehydro.co.uk](http://toplinehydro.co.uk)  
07717 855491

[toplinevetphysio.co.uk](http://toplinevetphysio.co.uk)  
07874 216873

Topline Hydro, Dog Adventure Centre, Little Thorpe Lane, Lincoln LN6 9BL  
Completed forms can be emailed to [info@toplinehydro.co.uk](mailto:info@toplinehydro.co.uk)

## TERMS AND CONDITIONS FOR TOPLINE REFERRAL CENTRE

- ✿ Whilst every care is taken of dogs undergoing treatment and in the maintenance of the water and equipment, all dogs receive hydrotherapy/physiotherapy treatment entirely at the owner's risk.
- ✿ All treatment courses, including those to be part of an insurance claim, must be paid for in advance. Individual sessions must be paid for on the day of treatment.
- ✿ Missed appointments will incur the full charge for non-attendance or late cancellation (within 24 hours). Cancellations and changes of appointment can be made at no charge outside of 24 hours.
- ✿ Dogs will not be treated without the prior authorisation and referral from their Veterinary Surgeon.
- ✿ Dogs with infectious or contagious conditions, such as ear, eye, skin infections, fleas, gastric upset, kennel cough and so on will not be treated for hydrotherapy. Owners are advised to cancel all appointments with at least 24 hours notice, until the condition is clear. For hydrotherapy, bitches in season will not be able to attend sessions until their season has finished.
- ✿ Owners are required to notify the Toplevel Hydrotherapist or Physiotherapist if, during a course of treatment, the dogs' injury or condition worsens, or if the Veterinary Surgeon advises that the treatment is to be stopped or suspended.
- ✿ Toplevel hydrotherapy will require sight of a current vaccination certificate before treatment commences.
- ✿ Toplevel Referral Centre reserves the right to refuse treatment for any dog if deemed necessary.
- ✿ For Hydrotherapy sessions it is requested that owners do not feed their dog for at least 3 hours before attendance. We also advise not to feed for at least 2 hours after therapy. A surcharge of £40 will be made for dogs that defecate in the treadmill.
- ✿ When not undergoing treatment, all dogs must be kept under control and must always be on a lead. Owners are requested to only bring dogs being treated to the Toplevel Referral Centre. It is the owner's responsibility to poop-a-scoop after their dogs whilst on our premises and its surrounding environment. Bags are available on request.
- ✿ When visiting Toplevel Referral Centre, you are advised to wear sensible shoes with non-slip soles if possible. The floor in the treatment room does become very wet during your dog's session and it may become slippery. You are required to ensure your footwear is clean in order to avoid contamination.
- ✿ Toplevel reserves the right to use video footage and photographic stills taken during sessions
- ✿ Toplevel referral centre is not considered to be an ideal environment for young children. If it is necessary for owners to bring children, for health and safety reasons, they must always remain with an accompanying adult whilst on the premises.
- ✿ Toplevel Referral Centre cannot be held responsible for any loss or damage to vehicles or personal property, howsoever occasioned, whilst on our premises.
- ✿ Toplevel Referral Centre cannot be held responsible for any loss or injury to any person or animal, howsoever occasioned, whilst on our premises.
- ✿ Any personal data collected about you including your name, address, contact details and relevant information about your dog will be stored electronically only. This data will be securely stored for up to 7 years. Any data collected will be used by Toplevel Hydrotherapy/Physiotherapy and only be shared with your dogs' vet and other qualified professionals involved in their care. It will be used as a record of your dog's treatment and any changes that may occur during the period of time we treat your dog.